

Hounslow Advice Providers Directory

citizens
advice

How to direct a client to the correct service ▶▶▶

1. Identify in which area the client needs assistance e.g. Benefits, Debt, Employment, Housing, Immigration etc.
2. Provide the client with the organisation's details

BENEFITS	DEBT	EMPLOYMENT	HOUSING	IMMIGRATION	CONSUMER	CRIME	FAMILY & PERSONAL
<p>TELEPHONE</p> <p>General info & advice BCEVY</p> <p>Making a Claim BCDEVXZ</p> <p>FACE-TO-FACE</p> <p>Appeals Reviews Suspension Refusal BCE</p> <p>OUT OF HOURS</p> <p>Information or advice online ADFG</p>	<p>TELEPHONE</p> <p>General info & advice BJHI</p> <p>Business/Self Employment BB</p> <p>FACE-TO-FACE</p> <p>Bankruptcy Debt Relief Orders Payment plan B</p> <p>Debt consolidation HI</p> <p>Discrimination BM</p> <p>OUT OF HOURS</p> <p>Information or advice online BHIJKBB</p> <p>MONEY TIPS</p> <p>Money advice ABK</p> <p>Financial Health check Calculator Savings tips K</p>	<p>TELEPHONE</p> <p>General info & advice BL</p> <p>FACE-TO-FACE</p> <p>Dismissal Breach of contract Redundancy Unpaid holiday / wages B</p> <p>Discrimination BM</p> <p>OUT OF HOURS</p> <p>Information or advice online BDMLN</p>	<p>TELEPHONE</p> <p>General info & advice BPQRS</p> <p>FACE-TO-FACE</p> <p>Homeless Eviction Repossession Disrepair BP</p> <p>Accommodation ET</p> <p>Discrimination BM</p> <p>OUT OF HOURS</p> <p>Information or advice online AEPRQS</p>	<p>TELEPHONE</p> <p>General info & advice B</p> <p>FACE-TO-FACE</p> <p>Immigration control Nationality Deportation Asylum seekers Migrants B</p> <p>Discrimination BM</p> <p>OUT OF HOURS</p> <p>Information or advice online ADM</p> <p>Find a solicitor O</p>	<p>TELEPHONE</p> <p>General info & advice BU</p> <p>Tax Issues W</p> <p>FACE-TO-FACE</p> <p>Small claims B</p> <p>Solicitors O</p> <p>Discrimination BM</p> <p>OUT OF HOURS</p> <p>Information or advice online ADU</p> <p>Personal Injury O</p>	<p>TELEPHONE</p> <p>General info & advice BAATT</p> <p>Domestic violence – Men AAKK</p> <p>Domestic violence – Women AAEEGGHH</p> <p>Complaints about Police CC</p> <p>Victim support DD</p> <p>Action Fraud UU</p> <p>FACE-TO-FACE</p> <p>Hate Crime CC</p> <p>Solicitor O</p> <p>Discrimination BM</p> <p>OUT OF HOURS</p> <p>Information or advice online AMOAA GG HH TT</p>	<p>TELEPHONE</p> <p>General info & advice B</p> <p>LGBT LL</p> <p>Domestic violence AA</p> <p>Child maintenance MM</p> <p>FACE-TO-FACE</p> <p>Care and support services II NN OO QQ PP RR SS</p> <p>Healthcare issues VV</p> <p>Solicitor O</p> <p>Mediation FF</p> <p>Discrimination BM</p> <p>Police AA</p> <p>OUT OF HOURS</p> <p>Information or advice online AA FF GG LL OO</p>

A. Citizens Advice Bureau	J. National Debtline	R. Streetlink	AA. Police	II. Asian Women's Centre Hounslow	QQ. Integrated Neurological Services (INS)
B. Hounslow CAB Service	K. Money Advice Service	S. St Mungo's Broadway	BB. Business Debtline	JJ. Relate	RR. Disability Network Hounslow (DNH)
C. Job Centre Plus	L. ACAS	T. LOCATA	CC. Independent Police Complaints Commission	KK. Domestic Violence for Men Switchboard (LLGS)	SS. EACH Counselling & Support
D. Gov.UK	M. Equality Advisory Service	U. Citizens Advice Consumer Helpline	DD. Victim Support	NN. LB Hounslow Social Services	TT. Hounslow Hate Crime Support
E. London Borough of Hounslow	N. Justice	V. HMRC – Tax Credit Helpline	EE. Domestic Violence Outreach	OO. Age UK	UU. Action Fraud
F. Entitledto	O. Law Society	W. Tax Aid	FF. National Family Mediation	PP. Mind	VV. Patient Advice & Liaison Service (PALS)
G. Turn 2 Us	P. LB Hounslow Homelessness Service	Y. Pension Service Pension Advisory Service	GG. Refugee		
H. Payplan	Q. Shelter	Z. Disability Benefits and Carers	HH. Women's Aid		
I. Stepchange					

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A. Citizens Advice Bureau
www.citizensadvice.org.uk

B. Hounslow CAB Service
www.hounslowcabs.org.uk
020 8572 1082

C. Job Centre Plus
Jobcentre Plus –
0345 604 3719
New benefit claim –
0800 055 6688
Existing claim –
0345 608 8545

D. Gov.UK
www.gov.uk

E. London Borough of Hounslow
www.hounslow.gov.uk
0208 583 2000

F. Entitledto
www.entitledto.co.uk

G. Turn 2 Us
www.turn2us.org.uk

H. Payplan
www.payplan.com
0800 280 2816
0207 760 8980

I. Stepchange
www.stepchange.org
0800 138 1111

J. National Debtline
www.nationaldebtline.org
0808 808 4000

K. Money Advice Service
www.moneyadvice.org.uk
0300 500 5000

L. ACAS
www.acas.org.uk
0300 123 1100

M. Equality Advisory Service
www.equalityadvisoryservice.com

N. Justice
www.justice.gov.uk

O. Law Society
www.lawsociety.org.uk

P. LB Hounslow Homelessness Service
www.hounslow.gov.uk
0208 583 3842

Q. Shelter
www.shelter.org.uk
0808 800 4444

R. Streetlink
www.streetlink.org.uk
0300 500 0914

S. St Mungo's Broadway
www.mungosbroadway.org.uk
0208 762 5500

T. LOCATA
www.locata.org.uk/hounslow

U. Citizens Advice Consumer Helpline
03454 04 05 05

V. HMRC Tax Credit Helpline
0345 300 3900

W. Tax Aid
www.taxaid.org.uk
0345 120 3779

X. Pension Service
State retirement pension enquiry line – 0845 606 0265
Pension Credit – 0800 991 234

Y. Pension Advisory Service
www.pensionsadvisoryservice.org.uk
0300 123 1047



LOTTERY FUNDED

Z. Disability Benefits and Carers
Personal Independence Payment – 0800 917 2222
DLA Helpline – 0845 712 3456
Attendance Allowance – 0345 605 6055
Carer's Allowance – 0345 608 4321

AA. Police
999/101

BB. Business Debtline
www.businessdebtline.org
0800 197 6026

CC. Independent Police Complaints Commission
www.ipcc.gov.uk
0300 020 0096
(press 2 at prompt)

DD. Victim Support
www.victimsupport.org.uk
0808 16 89 111

EE. Domestic Violence Outreach
One stop shop takes place every Tuesday from 10am-12pm at

Montague Hall
Montague Road
Hounslow
TW3 1LD

FF. National Family Mediation
www.nfm.org.uk
0300 400 636

GG. Refuge
www.refuge.org.uk
0808 2000 247

HH. Women's Aid
www.womensaid.org.uk
0808 2000 247

II. Asian Women's Centre Hounslow
www.asianwomenscentre.org.uk
020 8577 6325

JJ. Relate
www.relate.org.uk
0300 100 1234

KK. Domestic Violence for Men
www.mensadvice.org.uk
0808 801 0327

LL. LLGS
www.llgs.org.uk
0300 330 0630

MM. Child Maintenance Options
www.cmoptions.org
0800 988 0988

NN. LB Hounslow Social Services
www.hounslow.gov.uk
020 8583 3100

OO. Age UK
www.ageuk.org.uk/hounslow
020 8560 6969

PP. Mind
www.mind-eh.org.uk
020 8571 7454

QQ. INS
www.ins.org.uk
020 8755 4000

RR. DNH
www.dnh.org.uk
020 8577 0956

SS. EACH
www.eachcounselling.org.uk
020 8577 6059

TT. Hate Crime
www.hounslow-hatecrime.org.uk
0203 096 4252

UU. Action Fraud
www.actionfraud.police.uk
0300 123 2040

VV. PALS
www.hrch.nhs.uk/patients/pals
0800 953 0363